



QR

DOCUMENTATION · PHONE SYSTEM

Install the mobile app with a QR code

Put each person's extension on their Android phone: one code installs the app, a second signs them in — nobody types a password.

Updated 19 September 2026

filantis.com/docs/mobile-app/

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At a glance

- The Filantis app puts an extension on an **Android phone** — Android 8.0 or later.
- **Two QR codes do everything:** one installs the app, one signs a person in.
- The **sign-in code is personal**, works once and expires after 72 hours.
- It **rings with their desk phone**, on Wi-Fi or mobile data, over an encrypted connection.
- A **lost phone is revoked in one click**, without touching anyone's desk phone or password.

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1 What you need



The right size

The app comes with **every paid size** — Small, Medium and Large — but not the free Mini: 1 handset per extension on Small, 2 on Medium, 3 on Large.



An Android phone

Android 8.0 or later, with the camera working to scan the codes.



An extension

The person must already have one — see [Extensions and numbering](#).

1

You open Mobile App

the Android icon in the top bar



2

They scan code 1
and install the app



3

You create code 2
for that person



4

They scan it in the app
signed in and ringing

Two codes, about two minutes. Nobody types a server name or a password.

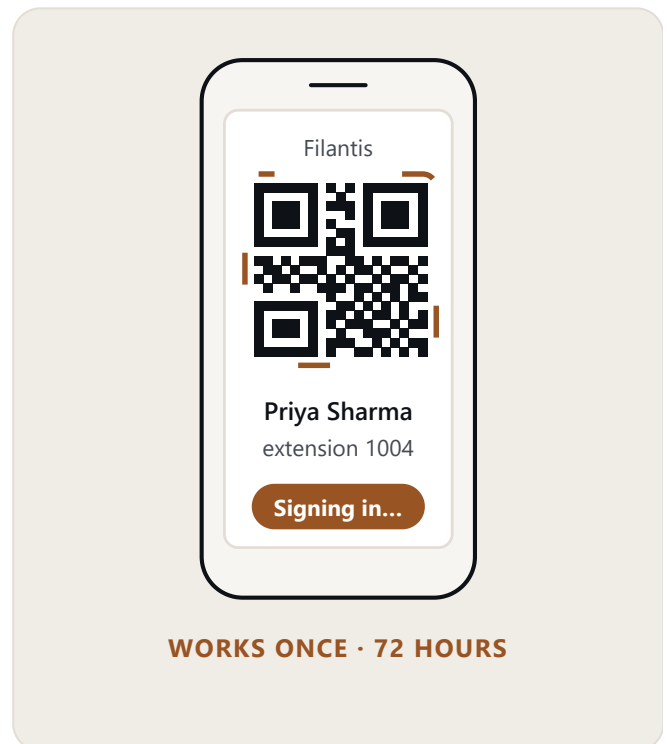
2 Install the app

- 1 In Filantis, click the **Android** icon in the top bar to open **Mobile App**.
- 2 Under **1. Install the app**, the person points their phone's camera at the QR code. It opens the install page — no account needed.
- 3 They download the app and open the file. Android asks once to allow installing apps from the browser: they allow it and tap **Install**.

The app comes straight from your Filantis server, not from an app store, so you always get the version that matches your system. The Mobile App page shows whether the app is on your server, and its size.

3 Sign a person in

- 1 On **Mobile App**, under **2. Sign a person in**, choose the **Person**.
- 2 Add a **Label** if they will have more than one phone — "Priya's Samsung".
- 3 Tick **Also email the link to them** if they are not in front of you.
- 4 Click **Create sign-in code**. They open the app and scan the code shown.



Treat the code like a key. It signs its holder in as that person and is shown only once. If it is lost or expires, simply create another.

4 What the app does



Calls

Rings with the desk phone and the browser; answers on the lock screen like any call.



Video

Face-to-face calls between colleagues, on plans with video calling.



Voicemail

New messages counted on the icon, and played in the app.



Colleagues

Who is available, away or on a call, before you ring them.

Calls between extensions are free, even from abroad — the app uses only a little data. It was built to wake the phone rarely, so it keeps the battery going through a working day.

5 Signed-in handsets

The foot of the Mobile App page lists every phone signed in: its extension, the device, **Status** — *Active*, *Waiting to sign in* or *Revoked* — and when it was last seen.

Click **Revoke** when a phone is lost or someone leaves. The phone is signed out at once and the extension's app password changes. The person's other phones reconnect by themselves; their desk phone, browser dial pad and Filantis password are not affected.

6 The connection address

Phones connect to Filantis on **port 5061 over TLS**, using the **Hostname** in the **Connection address** box on the Mobile App page. Check it once before signing anyone in:

- It must be a **name**, such as `aravali.filantis.com` — an IP address will not work on mobile data.
- It must be reachable from outside the office and match your server's security certificate.
- If it is empty, phones are given the address the page was opened on — fine in the cloud, not when you opened it on the office network.

7 Questions

- **Is there an iPhone app?**

Not yet. Staff with an iPhone can take calls on a desk phone, or on the dial pad inside Filantis on a computer.

- **What about a PC at the front desk?**

The same page offers the **Windows app**. The person signs in with the server address and their own Filantis username and password, and it keeps working through short internet cuts.

- **Does the app work on mobile data?**

Yes. Calls use about as much data as other calling apps.

- **Can one person have two phones?**

Yes, up to your plan's handsets per extension. Create a sign-in code for each phone, with a label so you can tell them apart.

- **The sign-in code says it has expired.**

Codes last 72 hours and work once. Create a new one — nothing else needs to change.

The office phone, in every pocket

Staff take calls on their own extension wherever they are — and the same Filantis runs their attendance, their payslips and the business they work for.

Two scans

No server names, no passwords typed.

Free internal calls

Between desks, branches and countries.

Your control

Revoke any phone in one click.

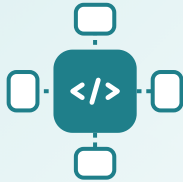
[Create my free workspace](#)

[Download the apps](#)

What to do next

Make sure missed calls reach a mailbox in [Voicemail and greetings](#), and set up the phones on desks in [Set up desk phones](#).

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Latest version: filantis.com/docs/mobile-app/

Questions? hello@filantis.com



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