

A business phone system that knows the business it is in

Filantis is a business phone system (PBX) with industry packs for hotels, restaurants and offices. It runs in the cloud, on a dedicated appliance or on the customer's own server, and is priced by simultaneous calls, never per user.

WHAT THE INDUSTRY PACKS DO

Hotels

The outside line opens at check-in and closes at check-out. Guests set wake-up calls from the room phone. Housekeeping keys room status in from the handset. Room-to-room calling is opened by the desk.

Restaurants

An order line that rings the counter, the browser and the app. Kitchen order tickets printed and on a kitchen display. Kitchen intercom. Bills that post to the books.

Offices

A staff directory that gives each person an extension. Attendance from biometric readers. Payroll. Call menus, ring groups and call recording.

FACTS

Who it is for	Small and mid-sized businesses: independent hotels, restaurants and bars, and offices.
How it runs	Hosted by Filantis in the cloud, on a dedicated appliance, on the customer's own Ubuntu server, or on a dedicated cloud instance. The same software in each case.
Pricing model	By simultaneous calls, per company. Never per user. On an appliance or own server it is a one-off purchase. Current prices: filantis.com/pricing
Free plan	A working phone system with no end date. It is a plan, not a trial. Current limits: filantis.com/media
Phone features	Call menus (IVR), ring groups, call recording, voicemail, video calls and meeting rooms, operator panel, call reports, paging and fax.
Accounting	Included with the industry packs: invoicing, purchases, stock and tax reports.
Apps and phones	Android 8 and later; Windows 10 and 11. Standard SIP desk phones, including Yealink, Grandstream, Fanvil, Snom and Cisco.
Built on	Asterisk and standard SIP. Customers keep their own numbers and their own carrier.
Sold in	US dollars and Indian rupees, as two separate price lists.
Support	By email, in business hours, on every plan including the free one.

WHAT WE DO NOT CLAIM

- There is no contractual uptime guarantee on the standard plans.
- There is no telephone support desk.
- Filantis does not sell call minutes; emergency calling depends on the customer's carrier.

